Tencent Cloud LLM Knowledge Engine

The LLM Knowledge Engine is a knowledge application construction platform based on large language models, designed for enterprise customers and partners. By integrating exclusive enterprise data, it provides application paradigms such as knowledge Q&A, enabling faster and more efficient development of large model applications, and promoting the implementation of large language models in enterprise service scenarios.

Product Advantages

Multi-Model Integration
Build agents and deploy APIs to seamlessly integrate with various models (e.g. DeepSeek R1 & V3, Tencent Hunyuan)

LLM-Powered OCR
Employs LLM-Powered OCR and other technologies to precisely parse complex documents, boosting accuracy and efficiency in knowledge extraction

RAG Optimization
Provides flexible templates, enables enterprise knowledge base uploads, and rapidly optimizes RAG

Drag-and-Drop Workflow
Assembly with models, knowledge, Q&A, and evaluation support end-to-end testing, correction, deployment, and feedback optimization

Application Scenarios

Intelligent Customer Service
The LLM knowledge engine provides specialized intelligent customer service capabilities in vertical fields. It helps enterprises and developers create rich and fully functional intelligent customer service solutions, achieving leaps in knowledge production efficiency, problem coverage rate, and answer accuracy.

Enterprise Knowledge Assistant
It supports efficient processing, analysis, retrieval, and Q&A of multimodal knowledge in enterprise knowledge bases, aiding enterprises and developers in upgrading to digital and intelligent knowledge base services.

Rapid Parsing and Retrieval of Complex Manuals and Product Instructions
It supports the quick parsing and retrieval of complex documents such as mixed text and image manuals and product instructions.

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